

As a valued member, we want to inform you that our dispensing fee will increase from \$6.99 to \$8.99 beginning January 19th, 2023.

Like many other businesses, we are required to take this step as a result of rising business costs. We did not arrive at this decision lightly and remain proud to continue offering you one of the lowest dispensing fees in Canada.

The additional cost to your out-of-pocket expense will be determined by your drug plan design. For example, the typical drug plan covers 80% of the cost of medications. If you're responsible for paying the remaining amount, then the dispensing fee change would result in an additional \$0.40 out-of-pocket the next time you have a prescription filled (i.e. 20% of \$2.00).

Please refer to the drug plan information provided by your employer to understand your coverage options.

There's never been a better time to be an Express Scripts Canada Pharmacy member – and take advantage of exclusive member benefits when you fill your prescriptions with us:

- [Free delivery](#)
- [Refill and renewal reminders](#)
- [A Pharmacist on call 24/7](#)
- [Online transfers and refills](#)
- [Enhanced packaging options to help you manage taking multiple prescription medications](#)
- [Download the Express Scripts Canada Pharmacy mobile app and manage your prescriptions from virtually anywhere](#)

We appreciate your business. Please call our Pharmacy Contact Centre at 1 855 550-MEDS (6337) if you have any questions. If you no longer wish to receive emails from ESC, please call us and we will update your preferences.

Additional member resources:

[How to enrol](#) | [How to transfer your prescriptions](#) | [Frequently Asked Questions](#)

escpharmacy.com